



Providing soft services for a client across 17 UK locations

London, UK

A key ABM client has 17 different locations, totalling over four million square feet and housing over 26,000 staff members. Their headquarters is based in the heart of Canary Wharf, London, with over 9,500 members of staff and 60,000 visitors per year. ABM has provided a range of soft service solutions across their UK portfolio for three years, and due to the trusted relationship, the contract has now been extended for a further five years.

CHALLENGE

The client was keen to improve their sustainability and lower their environmental impact, so they asked ABM to re-evaluate their waste strategy to see create a considerable change in the way waste is treated. The client had also found that, since the pandemic, it is even more essential that staff feel safe while in the building and that they are protected against the spread of COVID-19, so they needed to improve in this area. Other requirements were to focus on reducing break downs, leaks and repair costs on site.

SOLUTION

ABM provides soft services at the site including cleaning, porterage, plant room operations, meeting room porters, in-house static window cleaning, daily electrostatic fogging, waste maintenance, consumables and hygiene specialist marble care.

To ensure staff on site feel safe, electrostatic fogging is carried out six nights per week at the client's headquarters, covering 1.4 million square feet of the building, and their other locations are fogged on a weekly basis.

"ABM operates with a true 'one-team, can-do' attitude and nothing is ever too much trouble. ABM epitomises partnership and focus on continuous improvement while ensuring best practice and innovations are brought to our account to improve the end-to-end experience."

*- Harrison Tovey,
Regional Operations
Director EMEA*

