



Victoria Leeds

Waste Management Services



Victoria Leeds, Yorkshire's premier shopping destination comprises of Victoria Quarter and Victoria Gate and is home to 120 stylish retailers and major department stores. Hammerson, which owns and manages Victoria Leeds, has high-quality, flagship destinations and premium outlets in key cities across the UK and Europe.

CHALLENGE

- To lower the centre's carbon footprint: improve recycling rate from 44.72% to 90%
- To lower waste costs and rent payers' service charge
- To be environmentally responsible - create & share best practices

SOLUTION

ABM shares Hammerson's forward-thinking approach to sustainability. Working in partnership with them, we proactively presented proposals to save long-term costs and reduce their environmental impacts. In 2018, ABM created a new position: An existing ABM team member became "waste champion" with a sole aim of improving Victoria Leeds's waste management procedures.

First, our waste champion put in place a retailer engagement programme, including site-specific signage, to educate and motivate the retail staff to adopt good waste segregation practices.

"Since 2018, initiatives have contributed to lowering the centre's carbon footprint by dealing with waste at a site level, which in turn, lowered the amount of collections required and reduced transport. Our efforts also resulted in more sustainable landscaped areas. Costs have been significantly lowered every month with savings passed on to the retailers. Hammerson plans to replicate ABM's program in 11 other shopping centres."



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Through our new programme of collecting used coffee grounds from the food and beverage retailers, coffee grounds no longer go into waste but are used as a natural soil enricher for planting areas around the centre.

ABM also had a bespoke bug hotel constructed to encourage beneficial insects for a healthy landscape. Visitors are impressed this 8-ft tall sculpture in the shape of the VQ logo.

New RFID trackers installed in all waste bins give accurate weights of each waste stream and prevent overcharges for non-collected waste.

Re-Food bins at restaurants further save waste from landfills.

BENEFITS

- Recycling rates increased to 94%, surpassing goal
- A reduced number of bins with 84% now DMR (dry mixed recycling) bins
- 13 tons of coffee waste diverted from general waste streams
- Waste budget reduced by £33,000 (42%)
- The Re-Food program generates renewable energy from waste and creates biofertilizer
- National recognition: Green Apple Award for Environmental Best Practice and the Corporate Social Responsibility Award from UK's Green Organisation



About ABM

ABM (NYSE: ABM) is a leading provider of facility services in the United States and various international locations. ABM's comprehensive capabilities include janitorial, electrical & lighting, energy solutions, facilities engineering, HVAC & mechanical, landscape & turf, mission critical solutions and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes - from schools and commercial buildings to hospitals, data centers, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit [ABM.com](https://www.abm.com).



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