

JOB DESCRIPTION

JOB TITLE: Secure Clean Operative

LOCATION: London Heathrow Airport

REPORTING TO: Team Leader

SHIFT: 4 on 2 off rota covering early and late shifts from 05:30 – 22:00

PAY RATE: £9.30 per hour

OUR VALUES AND BEHAVIOURS

Respect - This means respecting each other, great communication, valuing contributions, respecting differences and supporting one another.

Collaboration - This is all about teamwork and remembering that we are all working towards the same goal. It's also about how we work with our clients and their other suppliers. We are one team!

Integrity - This is about being honest, reliable and trustworthy and always delivering on promises.

Innovation - This is about striving to always improve, working smarter, coming up with new ideas and having the confidence to share them. At the same time it's about embracing change.

Excellence - This is all about striving to be the very best brand ambassador, exceeding expectations to build value and give us and our clients a real competitive advantage.

Trust - This is all about being consistent, organised and reliable. It's also about doing what you say you are going to do and not promising what you can't deliver.

OVERVIEW OF JOB DESCRIPTION

The main purposes of the Secure Clean Operative role are to work efficiently, as directed by relevant supervisors, as part of a team in order to: clean and restock the aircraft to the high standards required by our customers, conduct thorough security checks of the aircraft, and at all times display the core values of our client.

All applicants must have only one reference in the last year, indefinite right to work in the UK and have been a resident for a minimum of 3 years. Must undertake a CTC (Counter Terrorist Check) and CRC (Criminal Record Check) also provide us with 5-year checkable referencing history.

Main Duties & Responsibilities:

- Vacuuming carpets and wiping down equipment and surfaces
- Clean a range of aircraft to the specification provided by managers
- Removing rubbish from the aircraft and making sure that it is properly disposed
- Cleaning and restocking aircraft consumables
- Security checking of the aircraft looking for suspicious packages and report any findings accordingly as per the Covert Testing Procedures
- Used to working to deadlines.

- Ability to work in a teamwork environment Ensure the familiarity with all areas of the operation and aircraft
- Ability to complete assigned tasks in a timely manner while complying with the company's expectations, rules and procedures
- Assuring the proper handling of hazardous materials, correct use of uniform, safety vest, earplugs, and safety behaviour actions inside and outside the aircraft.
- Ability to maintain professionalism in appearance and manners towards co-workers, clients and any other person within the airport and work location.
- Clean all seats, seatback pockets, tray tables and replace soiled magazines
- Fold blankets and store blankets and pillows in overhead compartments
- Exceed Prime Flight customer service and safety standards
- Carry out other duties as assigned

Person Specification:

- Very good attention to details and very good observation skills;
- Being able to work under pressure and multitasking.
- Able to work as part of the Team
- Able to carry heavy loads and climb stairs
- Being able to quickly adapt to a very busy operational environment
- Able to work without constant supervision and follow the management instructions • Reliable and flexible
- Excellent written and verbal communication skills in English
- Full training will be provided

Essential

- All applicants must have the indefinite right to work in the UK and have been a resident for a minimum of 3 years.
- Must undertake a CTC (Counter Terrorist Check) and CRC (Criminal Record Check)
- Provide us with 5-year checkable referencing history.
- Due to CAA regulations, all applicants must be over 18 years of age.

Desirable

- Full UK Driving Licence Cat B, Cat C1 , Cat D1

HEALTH & SAFETY RESPONSIBILITIES

- Follow Group and company policies and procedures at all times;
- Report any apparent deficiencies in systems of work or equipment provided that may result in failure of service delivery or risk to health and safety or the environment;
- Use all work equipment and personal PPE properly and in accordance with training received;
- Report any issues or training needs to your Line manager and /or via your divisional incident reporting system;

NOTE

This job description is intended to give the post holder an appreciation of the role envisaged for this position and the range of duties undertaken. Specific tasks and objectives will be agreed with the post holder throughout the period of employment. The job description may be varied from time to time by the Company to reflect changes in the post holder's role and/or the needs of the business.

Please note that ABM are an equal opportunities employer, we do not discriminate and welcome all responses.