

JOB DESCRIPTION

JOB TITLE: Ground Handling Agents

LOCATION: Dublin Airport

REPORTING TO: Ryanair Crew Leader



OUR VALUES AND BEHAVIOURS

Respect - This means respecting each other, great communication, valuing contributions, respecting differences and supporting one another.

Collaboration - This is all about teamwork and remembering that we are all working towards the same goal. It's also about how we work with our clients and their other suppliers. We are one team!

Integrity - This is about being honest, reliable and trustworthy and always delivering on promises.

Innovation - This is about striving to always improve, working smarter, coming up with new ideas and having the confidence to share them. At the same time it's about embracing change.

Excellence - This is all about striving to be the very best brand ambassador, exceeding expectations to build value and give us and our clients a real competitive advantage.

Trust - This is all about being consistent, organised and reliable. It's also about doing what you say you are going to do and not promising what you can't deliver.

OVERVIEW OF JOB DESCRIPTION

Ryanair are currently recruiting **Ground Handling Agents** to join the Ground Operations Team of Europe's largest airline at Dublin Airport.

This a **full time and permanent position** employed directly by Ryanair, where the successful candidates will be based in our busy Dublin Airport hub working as part of a large team to ensure that our flights depart on-time and are full of happy passengers!

Please note this a shift based role with shifts based around the airport opening times and busy flight schedule

Main Duties & Responsibilities:

- Loading and unloading of baggage from Ryanair Group aircraft
- Operation of vehicles around the airport to transport baggage to the main terminal, water and lavatory servicing
- The marshalling of the aircraft to the gate
- Ensuring the ramp is secure and safe for passengers

Person Specification:

Essential

- Unrestricted right to work in the EU
- Ability to work in a fast paced environment
- Full clean EU driver's license

Desirable

HEALTH & SAFETY RESPONSIBILITIES

- Follow Group and company policies and procedures at all times;
- Report any apparent deficiencies in systems of work or equipment provided that may result in failure of service delivery or risk to health and safety or the environment;
- Use all work equipment and personal PPE properly and in accordance with training received;
- Report any issues or training needs to your Line manager and /or via your divisional incident reporting system;

NOTE

This job description is intended to give the post holder an appreciation of the role envisaged for this position and the range of duties undertaken. Specific tasks and objectives will be agreed with the post holder throughout the period of employment. The job description may be varied from time to time by the Company to reflect changes in the post holder's role and/or the needs of the business.

Please note that ABM are an equal opportunities employer, we do not discriminate and welcome all responses.