

JOB DESCRIPTION

JOB TITLE: Cleaning Operative

LOCATION: Centrale Shopping Centre, Croydon

REPORTING TO: Environmental Service Manager

OUR VALUES AND BEHAVIOURS

Respect - This means respecting each other, great communication, valuing contributions, respecting differences and supporting one another.

Collaboration - This is all about teamwork and remembering that we are all working towards the same goal. It's also about how we work with our clients and their other suppliers. We are one team!

Integrity - This is about being honest, reliable and trustworthy and always delivering on promises.

Innovation - This is about striving to always improve, working smarter, coming up with new ideas and having the confidence to share them. At the same time it's about embracing change.

Excellence - This is all about striving to be the very best brand ambassador, exceeding expectations to build value and give us and our clients a real competitive advantage.

Trust - This is all about being consistent, organised and reliable. It's also about doing what you say you are going to do and not promising what you can't deliver.

OVERVIEW OF JOB DESCRIPTION

ABM is looking for an experienced cleaner to work in our Shopping Centre; you must have a good eye for detail and high standards of work. You will be responsible for completing daily and weekly tasks and proactively looking to improve our services for the Client. You must have a good understanding of health and safety, be polite and have good communication skills as you will be working front of house and act as a representative of our Company. Excellent timekeeping and attendance is a must. Own transport is essential. Face covering and social distancing practices apply across premises.

Main Duties & Responsibilities:

- Cleaning office areas, washrooms, kitchens
- Hovering, mopping, dusting
- Disinfecting surfaces and high touch points
- Patrolling and cleaning Mall and External Areas
- Window/Glass cleaning
- Customer Service focus

Person Specification:

- Able to work on their own is Essential

Essential

Desirable

HEALTH & SAFETY RESPONSIBILITIES

- Follow Group and company policies and procedures at all times;
- Report any apparent deficiencies in systems of work or equipment provided that may result in failure of service delivery or risk to health and safety or the environment;
- Use all work equipment and personal PPE properly and in accordance with training received;
- Report any issues or training needs to your Line manager and /or via your divisional incident reporting system;

NOTE

This job description is intended to give the post holder an appreciation of the role envisaged for this position and the range of duties undertaken. Specific tasks and objectives will be agreed with the post holder throughout the period of employment. The job description may be varied from time to time by the Company to reflect changes in the post holder's role and/or the needs of the business.

Please note that ABM are an equal opportunities employer, we do not discriminate and welcome all responses.