

JOB DESCRIPTION

JOB TITLE: Airside Driver – Minibus and Ambilift

LOCATION: Manchester Airport

REPORTING TO: Operations Manager

OUR VALUES AND BEHAVIOURS

Respect - This means respecting each other, great communication, valuing contributions, respecting differences and supporting one another.

Collaboration - This is all about teamwork and remembering that we are all working towards the same goal. It's also about how we work with our clients and their other suppliers. We are one team!

Integrity - This is about being honest, reliable and trustworthy and always delivering on promises.

Innovation - This is about striving to always improve, working smarter, coming up with new ideas and having the confidence to share them. At the same time it's about embracing change.

Excellence - This is all about striving to be the very best brand ambassador, exceeding expectations to build value and give us and our clients a real competitive advantage.

Trust - This is all about being consistent, organised and reliable. It's also about doing what you say you are going to do and not promising what you can't deliver.

OVERVIEW OF JOB DESCRIPTION

Main Duties & Responsibilities:

Working as a member of the PRM Airside Driver Team, you will drive the Company's specialist vehicles on the airfield to transfer passengers with reduced mobility (PRM's) from the aircraft to the terminal building or from the terminal building to the aircraft. The Vehicles range from Minibuses to Class 2 rigid heavy good type vehicles, for which full training and instruction would be given. You will also be required to assist PRM's onto the aircraft, to their seat or into the ABM vehicles or terminal buildings which involves passenger and manual handling techniques.

- Complete the daily Vehicle Check Sheet, to maintain the operational reliability of the vehicle, reporting when necessary any vehicle defaults in line with the Vehicle Inspection procedure.
- Drive the Company vehicles ensuring that the vehicle is safe and secure at all times
- Operate the vehicle safely within close proximity to the aircraft using all safety systems of the vehicle
- Maintaining a clean and tidy vehicle at all times.
- Deliver or collect the passengers at the aircraft door and assist with the transfer into their seat or wheelchair through safe manual handling techniques.
- Complete Customer Care Agent (CCA) duties within the terminal when demand requires, this may include escorting passengers through the terminal/security and boarding flights or meeting arriving flights and assisting PRM's through to baggage reclaim.
- Ensure that the Allocator is updated on progress of jobs at all times using PDA's and Radio.

- Observe all Manchester airport airside driving requirements
- Promote a safe and secure environment at all times

Person Specification:

- Manual and Passenger handling experience
- Safety Focussed
- Good communication and customer service skills

Essential

- Full clean UK driving license with D1

Desirable

- Experience in a similar role or driving larger vehicles would be an advantage
- Previous airport driving experience

HEALTH & SAFETY RESPONSIBILITIES

- Follow Group and company policies and procedures at all times;
- Report any apparent deficiencies in systems of work or equipment provided that may result in failure of service delivery or risk to health and safety or the environment;
- Use all work equipment and personal PPE properly and in accordance with training received;
- Report any issues or training needs to your Line manager and /or via your divisional incident reporting system;

NOTE

This job description is intended to give the post holder an appreciation of the role envisaged for this position and the range of duties undertaken. Specific tasks and objectives will be agreed with the post holder throughout the period of employment. The job description may be varied from time to time by the Company to reflect changes in the post holder's role and/or the needs of the business.

Please note that ABM are an equal opportunities employer, we do not discriminate and welcome all responses.