

JOB DESCRIPTION

JOB TITLE: Airside Cleaning Operative

LOCATION: Stansted Airport

PAY RATE: £12.00 per hour

SHIFT PATTERN: 4 on 4 off (19:00 – 3:30)

TYPE OF CONTRACT: 6 months, fixed term contract

REPORTING TO: Supervisor

OUR VALUES AND BEHAVIOURS

Respect - This means respecting each other, great communication, valuing contributions, respecting differences and supporting one another.

Collaboration - This is all about teamwork and remembering that we are all working towards the same goal. It's also about how we work with our clients and their other suppliers. We are one team!

Integrity - This is about being honest, reliable and trustworthy and always delivering on promises.

Innovation - This is about striving to always improve, working smarter, coming up with new ideas and having the confidence to share them. At the same time it's about embracing change.

Excellence - This is all about striving to be the very best brand ambassador, exceeding expectations to build value and give us and our clients a real competitive advantage.

Trust - This is all about being consistent, organised and reliable. It's also about doing what you say you are going to do and not promising what you can't deliver.

OVERVIEW OF JOB DESCRIPTION

Main Duties & Responsibilities:

- Responsible for maintaining cleanliness standards on the shop floor and delivering exceptional operational standards to our teams.
- Responsible for ensuring all stock is delivered and merchandised to the required standards on the shop floor while delivering exceptional operational standards to our teams and partners within our Airport stores

Key Accountabilities

- Working efficiently to maintain standards and cleanliness in all WDF locations while abiding by Health & Safety regulations
- Maintain standards on our shopfloors and the correct disposal of recycling and waste

- Demonstrate positive personal behaviours and a can-do attitude
- Working closely with colleagues to maintain standards
- Deliver operations and service excellence for every customer both internal and external
- Deliver world class service and maintain operational standards on the shop floors and WDF stock
- Work independently or as part of a team to achieve operational standards across the store

Working Environment:

- Working within a operational team to support managers and colleagues alike in all operational standards
- Based in a security controlled environment within an airport (or equivalent)
- Shops operate 365 days a year, some operate 24 hours and have a variety of shift patterns depending on location/trading hours

Person Specification:

Essential

- Passionate about providing exceptional operations standards
- Able to understand how role contributes to the success of the business
- Flexible, adaptable and able to work independently
- Role model self-motivation, enthusiasm and professionalism
- Excellent interpersonal skills – a good ability of spoken English
- Respond to situations with pace and urgency
- Be physically fit and able to lift and transport stock

Desirable

- Enjoy fast-paced and high turnover retail environments
- Ability to interact and communicate with a variety of cultures
- Relevant product knowledge
- Are committed to your own development
- Experience of working within a service industry
- Understand and adhere to COSHH standards
- Airside pass

HEALTH & SAFETY RESPONSIBILITIES

- Follow Group and company policies and procedures at all times;
- Report any apparent deficiencies in systems of work or equipment provided that may result in failure of service delivery or risk to health and safety or the environment;
- Use all work equipment and personal PPE properly and in accordance with training received;

- Report any issues or training needs to your Line manager and /or via your divisional incident reporting system;

NOTE

This job description is intended to give the post holder an appreciation of the role envisaged for this position and the range of duties undertaken. Specific tasks and objectives will be agreed with the post holder throughout the period of employment. The job description may be varied from time to time by the Company to reflect changes in the post holder's role and/or the needs of the business.

Please note that ABM are an equal opportunities employer, we do not discriminate and welcome all responses.