



**TRAVEL CERTIFICATE**

**FOR RETURN TRAVEL FROM STANSTED/SOUTHEND/GATWICK/LUTON TO ANY DESTINATION**

<b>Date of Issue:</b> 08.11.2019
<b>Cert Number:</b> 1 of 2
<b>Valid for Travel from:</b> 08.11.19 until 08.05.20 (Excluding Christmas Period 15.12.19-15.01.20 & Easter Holidays 03.04.20-20.04.20)
<b>Certificate Expiry Date:</b> 08.12.19

This certificate is valid for two passengers, is non-transferable, non-changeable, non-refundable and has no cash value. Not valid after the above expiry date under any circumstances.

**PLEASE COMPLETE THE FOLLOWING IN BLOCK CAPS ONLY  
ALL FIELDS ARE MANDATORY**

**Passenger 1: Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Surname: \_\_\_\_\_**

**Passenger 2: Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Surname: \_\_\_\_\_**

**Nationality:** \_\_\_\_\_

**Address:** \_\_\_\_\_  
\_\_\_\_\_

**Email:** \_\_\_\_\_

**CHOSEN DESTINATION:** \_\_\_\_\_

**1st Choice**  
Departure date: \_\_\_\_\_ Time: \_\_\_\_\_ Flight No: \_\_\_\_\_ Return Date: \_\_\_\_\_ Time: \_\_\_\_\_ Flight No: \_\_\_\_\_

**2nd Choice**  
Departure date: \_\_\_\_\_ Time: \_\_\_\_\_ Flight No: \_\_\_\_\_ Return Date: \_\_\_\_\_ Time: \_\_\_\_\_ Flight No: \_\_\_\_\_

**3rd Choice**  
Departure date: \_\_\_\_\_ Time: \_\_\_\_\_ Flight No: \_\_\_\_\_ Return Date: \_\_\_\_\_ Time: \_\_\_\_\_ Flight No: \_\_\_\_\_

**Please review terms and conditions overleaf before booking.**

**We will contact you by email to advise you of your booking. Please contact us before 8 December 2019 to book your flights. All flights must be completed on/before 8 May 2019. All communications (email) will be handled in English only. Your flight confirmation will be emailed to the email address specified above.**

**Contact Number:** Daytime \_\_\_\_\_ Mobile \_\_\_\_\_

**Online Check-in** is mandatory for all passengers. Please visit [www.ryanair.com](http://www.ryanair.com) for details.

*I have read and accept Ryanair's Travel certificate terms & conditions.*

**Please give us feedback on your complimentary travel experience so we can keep improving the service we give our customers.**


### **Ryanair Travel Certificate Terms & Conditions**

1. This certificate is valid for one return flight for two passengers and is non-transferable. If you wish to book additional passengers this can be done via [Ryanair.com](http://Ryanair.com).
2. Booking requests must be emailed to [promotions@ryanair.com](mailto:promotions@ryanair.com) only.
3. Booking requests must be submitted prior to the expiry date on the certificate.
4. The passenger travelling must be 16 years of age or older on the date of departure.
5. Ryanair will endeavour to book your choice of dates however, you may be offered alternative dates/routes depending on availability.
6. Ryanair cannot guarantee that a seat will be available on an individual flight, even if the flight route/date is included in a flight promotion.
7. Travel is subject to availability and flight schedules.
8. This certificate cannot be used during peak periods including but not limited to: school holidays, bank holidays and public holidays.
9. You must specify an email address when making your flight booking. Ryanair is unable to make a booking without a valid email address.
10. **PLEASE NOTE:** Incomplete or illegible certificates will **not** be actioned and therefore will be rejected. Ryanair will **not** contact you in this regard.
11. All communications (email & phone) will be handled in English only.
12. Ryanair will contact you by email to inform you of the available flights. Upon receipt of this email it is your responsibility to contact Ryanair, within 5 working days, from date of email dispatch to confirm your reservation. Failure to contact Ryanair during this period will result in your reservation being auto cancelled.
13. Your booking is not confirmed until you receive an email confirmation from Ryanair. You are reminded to check "junk mail folders" to ensure your email provider has handled the email correctly. Ryanair will not be responsible for any email delivery failure.
14. Online check in is mandatory for all passengers.
15. Nationality required for online check-in only.
16. From the 1<sup>st</sup> November 2018, if you have not purchased Priority Booking or a Plus/Flexi Plus ticket, you can only travel with 1 small piece of cabin baggage (format 42 x 20 x 30 cm (25,200 cm<sup>3</sup>). However, you can purchase Priority boarding or add a check-in bag to your booking.
17. All extra/optional services such as check-in baggage, reserved seating, priority boarding etc., must be paid for by the passenger via manage my booking on [www.ryanair.com](http://www.ryanair.com)
18. Passengers must present valid photo identification at check-in for all Ryanair flights. For a list of accepted photo identification please view our Terms and Conditions of Travel at [www.ryanair.com](http://www.ryanair.com)
19. All normal Ryanair Terms and Conditions of Travel (see [www.ryanair.com](http://www.ryanair.com)) will apply once your reservation has been confirmed.
20. Ryanair reserves the right to withdraw or to amend this offer without notice at its sole discretion at any point in the future.